

ABSTRACTS

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PECULARITIES OF PROFESSIONAL DENTISTS' CO-OPERATION

The peculiarities of professional co-operation of a modern dentist, different due to a variety of subjects and functions, as well as their forced character, have been described on the basis of analysis of scientific research. The basic types (co-operation, competition types), models (engineering, collective, contract, colleague models) as ideal structures, styles, approaches and technologies of professional co-operation in dentist's activities have been defined. The types of socializing with the subjects of treatment process (basic, auxiliary, casual, factual ones) have been exposed in the article.

Attention has been paid to leading strategies of dentist's behavior (collaboration, counteraction, compromise, complaisance, avoidance).

The necessity of constructing the co-operation of a dentist on the basis of structural dialogues and polylogues, the conditions of their implementation have been grounded. The chart of co-operation «dentist-patient» («doctor-patient») has been exposed.

The expedience of using different strategies and approaches to co-operation, which allows to plan a future talk, take initiative in conversation, organize an integral contact, give co-operations a personal character, regulate conflict situations, offer mutual actions, has been shown.

The psychological peculiarities of professional co-operation, which should be taken into account in the process of activity, have been analyzed: monotony and necessity of work in the reserved space with people who have problems with their health, experience pain, are negatively emotionally adjusted, feel fear and anxiety, considerable psychological pressures, permanent stress situations, deficit of time and attention. The reasons for unproductive co-operation of a dentist and a patient have been discussed.

Key words: professional co-operation of dentists, types, models, styles of professional co-operation.